## PROTECT

#### Protect yourself against Medicare fraud.

Protecting your personal information is your best defense against health care fraud and abuse.

#### Steps to protect yourself and your health care benefits:

- Treat your Medicare and Social Security numbers like your credit cards. Never give these numbers to a stranger.
- Remember, Medicare won't call to ask for your Medicare number.
- Don't carry your Medicare card unless you'll need it for a doctor's appointment.
- Keep a record of your medical visits, tests, and procedures in a health care journal or calendar.
- Save your Medicare statements, such as Medicare Summary Notices and Explanations of Benefits.

# **DETECT**

#### Detect potential fraud, errors, and abuse.

Knowing how to spot suspicious activity can help you stop health care fraud and abuse in its tracks.

#### Steps to detect possible fraud, errors, and abuse:

- Review your Medicare statements for mistakes by comparing them to your personal records.
- Look for three things on your Medicare statements:
  - Charges for something you didn't get
  - Billing for the same services or supplies twice
  - Services that weren't ordered by your doctor

### **REPORT**

#### Report suspected fraud, errors, and abuse.

If you suspect you have been a target of fraud, report it. This will help you and others at risk for health care scams.

#### Steps to report suspicious behavior:

- If you receive a suspicious call, don't give out any personal information. Report the call immediately to your local SMP.
- If you have questions about your Medicare statements, call your health care provider or plan.
- If you're not comfortable calling your health provider or you're not satisfied with the response, call your local SMP. All conversations are confidential.









